

IT Support

Full-time position (1 position available), Grapevine, TX

Duties:

- Configure, maintain, and administer production and office workstations, ensuring reliable performance for technical teams and end users.
- Install, test, and support network infrastructure including Ethernet, Fiber, and Wireless access points to maintain stable and secure connectivity.
- Develop, configure, and troubleshoot ZPL labels for Zebra and Sato printers, ensuring seamless integration with production systems.
- Install, configure, and manage printers, drivers, and related peripherals, resolving both hardware and software issues in a timely manner.
- Implement and oversee system imaging, software updates, and patch deployment to maintain compliance and operational efficiency.
- Monitor, diagnose, and resolve hardware, software, and networking issues across production and office environments.
- Install and maintain IP/DVR security camera systems, performing troubleshooting of video feed and connectivity issues.
- Maintain structured cabling systems (Ethernet and Fiber) to support robust and scalable network operations.
- Provide technical support and system administration expertise in a fast-paced production environment, ensuring minimal downtime and high reliability.

Required experience and education:

At least 12 months of proven experience as an IT support specialist/network administrator/any related occupation.

Minimum Bachelor's degree in Computer, Information Systems, Computer Engineering Technology or any related field.

Compensation: From \$68,848.00 per year

Please send your detailed resume and cover letter to David C. Whiteaker at dave@cynergyus.com